

Operations Director, Italy

Excellent Salary + Executive Benefits



Virgin Active is one of the leading and most dynamic organisations in the health and fitness industry and a key part of the Virgin Group. With an impressive portfolio of clubs throughout the UK, Europe and South Africa the company currently operates eight clubs within major Italian cities including Milan, Rome and Florence. There are a further four currently under construction as well as significant plans in place for continued expansion throughout the country.

All Virgin Active clubs offer state of the art health, fitness and wellness facilities and boast very high membership levels. Reporting to the Managing Director, this is a high profile post responsible for the successful delivery of profit targets and the implementation and delivery of service excellence and brand standards across all clubs both during and beyond this transitional period of rapid growth.

With a real passion for people you will lead both functional departments and geographically dispersed operational teams and although based in Milan, regular travel between the clubs will be a key requirement.

The successful candidate will be a fluent Italian speaker with previous senior management and multi-site experience within a service driven business. You will have a high level of business acumen and the ability to effectively juggle the commercial and operational demands of a rapidly growing organisation consistently "delighting" both internal and external customers. Improving the competency of all team members through structured training and development programmes is essential as is visibility and an inclusive and inspirational approach to leadership.

All applications for this role should be directed by email with CV and full salary details to our nominated consultant.

Kit Taylor
Portfolio
28 Essex Street
London WC2R 3AT
e-mail:
kit.taylor@portfoliointl.com

Telephone:
+44 (0)20 7108 1000
www.portfoliointernational.com

PORTFOLIO